



TIQM[®] MASTERY SERIES:
A Comprehensive Training and Practicum Program
for TIQM Certification
Effective September, 2007
(Total Information Quality Management)

Course Num	Days	TIQM Process	Title / Description
IQ 101 *	1	Intro	Information Quality Principles & Processes: <i>Foundations For Sustainable IQ</i> (Either IQ 101 or IQ 130 or equivalent)
IQ 130 *	3	Full Intro	Information Quality Improvement: <i>Processes and Best Practices for Business Performance Excellence</i>
IQ 150	2	P1	Assessing and Delivering Data Definition and Information Model Quality: <i>IQ in Information Product Specifications</i>
IQ 201	2	P2	Assessing Information Quality: <i>Quality Measurement and Control for Information Products</i>
IQ 301	2	P3	Measuring the Costs of Poor Quality Information: <i>Identifying the Business Case and Measuring ROI for Information Quality Initiatives</i>
IQ 401	2	P4	Data Correction and Data Movement Control: <i>Data Correction, Data Preparation and Data Movement Control for Operational and Business Intelligence</i>
IQ 501	2	P5	Conducting Information Process Improvement: <i>Plan-Do-Study-Act Applied to Information Processes</i>
IQ 601	2	P6	Establishing and Sustaining the Information Quality Environment: <i>TIQM P6</i>

The TIQM Certification Program requires a minimum of 11-13 days of in depth training in the processes of TIQM coupled with Practicum projects in each required TIQM process. Courses IQ 101 **OR** IQ 130 **OR** an acceptable equivalent are pre-requisite courses for IQ150 and above.

There are four categories of concentration in TIQM:

- 1. Certified TIQM Professional in Information Quality**
- 2. Certified TIQM Professional in Information Resource Quality**
- 3. Certified TIQM Professional in Data Warehouse and Business Intelligence Quality**
- 4. Certified TIQM Manager in IQ Management and Leadership**

Certification also requires documentation of the execution of TIQM Practicum initiatives in which the TIQM Certification Candidate exhibits competency in the respective TIQM processes. All documentation submitted is held in strictest confidence under a confidentiality agreement. TIQM course and practicum requirements are listed on the next page for each certification.

For more information: Contact TIQM.Cert@infoimpact.com. Descriptions on the web site are in process.

TIQM[®] MASTERY SERIES:
Training and Practicum Program
TIQM Certification Requirements by Concentration:

1. Certified TIQM Professional in Information Quality

- IQ 101 or IQ 130: Information Quality Principles and Processes (**Course only**)*
- IQ 201: Assessing Information Quality (**Course & Practicum**)
- IQ 301: Measuring the Costs of Poor Quality Information (**Course & Practicum**)
- IQ 501: Conducting Information Process Improvement (**Course & Practicum**)
- IQ 601: Establishing and Sustaining the Information Quality Environment (**Course only, Practicum optional**)
- *Either* IQ 150: Assessing and Delivering Data Definition and Information Model Quality (**Course, Practicum optional**)
- *Or* IQ 401: Data Correction and Data Movement Control (**Course, Practicum optional**)

2. Certified TIQM Professional in Information Resource Quality

- IQ 101 or IQ 130: Information Quality Principles and Processes (**Course only**)*
- IQ 150: Assessing and Delivering Data Definition and Information Model Quality (**Course & Practicum**)
- IQ 301: Measuring the Costs of Poor Quality Information (**Course & Practicum**)
- IQ 501: Conducting Information Process Improvement (**Course & Practicum**)
- IQ 601: Establishing and Sustaining the Information Quality Environment (**Course only, Practicum optional**)
- *Either* IQ 201: Assessing Information Quality (**Course only, Practicum optional**)
- *Or* IQ 401: Data Correction and Data Movement Control (**Course only, Practicum optional**)

3. Certified TIQM Professional in Data Warehouse and Business Intelligence Quality

- IQ 101 or IQ 130: Information Quality Principles and Processes (**Course only**)*
- IQ 301: Measuring the Costs of Poor Quality Information (**Course & Practicum**)
- IQ 501: Conducting Information Process Improvement (**Course & Practicum**)
- IQ 401: Data Correction and Data Movement Control (**Course & Practicum**)
- IQ 601: Establishing and Sustaining the Information Quality Environment (**Course only, Practicum optional**)
- *Either* IQ 201: Assessing Information Quality (**Course & Practicum**)
- *Or* IQ 150: Assessing and Delivering Data Definition and Information Model Quality (**Course & Practicum**)

4. Certified TIQM Professional in IQ Management / Leadership

- IQ 101 or IQ 130: Information Quality Principles and Processes (**Course only**)*
- IQ 201: Assessing Information Quality (**Course & Practicum**)
- IQ 301: Measuring the Costs of Poor Quality Information (**Course & Practicum**)
- IQ 501: Conducting Information Process Improvement (**Course & Practicum**)
- IQ 601: Establishing and Sustaining the Information Quality Environment (**Course & Practicum**)
- IQ 150: Assessing and Delivering Data Definition and Information Model Quality (**Course only, Practicum optional**)
- IQ 401: Data Correction and Data Movement Control (**Course only, Practicum optional**)